



# Established!

Branded Clothing &  
Promotions since 1993



Certificate Number 11742  
ISO9001 & ISO14001



# Our story

Alison Brown & Julia Wyatt set-up their business from home in 1993 and soon realised that they would need larger premises. In 1996 the family built their first factory which was perfect for their growing business.

The business grew each year with new contracts and again needed to expand so in 2007 we moved to King Alfred Business Centre. We have twice since enlarged our premises with a purpose built floor for stock and also for additional office space.



Take pride in your image

# Jual today

Jual Branded Clothing & Promotions Limited is now one of the UK's most creative and innovative designers and suppliers of branded clothing. We supply products that are personal and unique to each of our customers.

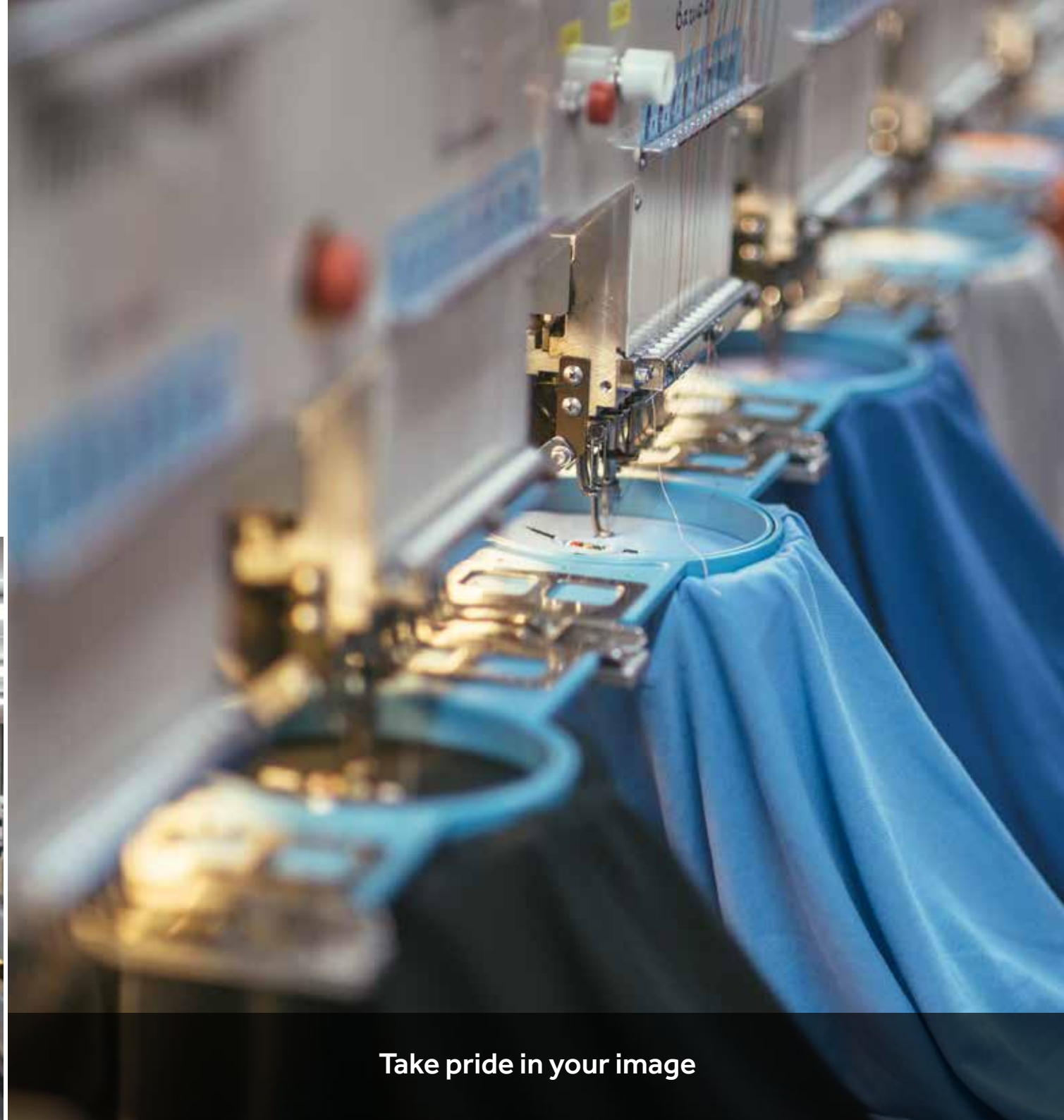
With over 20 years experience providing branded clothing for all types of businesses, we are confident we can provide high quality clothing to suit all budgets, covering all industry sectors. We are here to provide you with branded custom embroidered or printed product with you in mind.



Call us today on 01278 661199 or visit [www.jual.co.uk](http://www.jual.co.uk)

# Our success

Jual have firstly invested in state-of-the art machinery capable of embroidering corporate identities, slogans or logos on a wide range of fabrics and types of garment and gift which we can set up quickly and delivered to meet deadlines which other suppliers, often buying in from other manufacturers or from abroad, cannot match.



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## Quality service at a competitive price

We take our customers and their needs very seriously; we listen to what they want and are always available to advise on the best and most cost-effective solution without compromising on quality. Embroidery may not always be the right answer so we offer a printing service at a more cost competitive option.

We are confident that in partnership with us, you will find the answer to your custom embroidered clothing, corporate staff uniforms, work wear, school clothing or leisure garment requirements. Just look at the many types of custom embroidered clothing we offer and the extensive range of suppliers on which we draw to provide our customers with the best possible choice at value-for-money prices.

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## Case study

**The requirement** - JUAL were contacted to provide a bespoke uniform to include various styles, colourways all required to meet the standards required for each member of staff and their role within the company. We worked with all clients, listening carefully to fully understand their design and performance requirements. We then collaborate with the correct manufacturers and suppliers to create a unique range of garments including branding requirements. This process takes into account the most efficient lead times, working where possible to supply a British manufactured garments.

**The solution** - JUAL are providing a stock managed uniform service for the full range of garments that were selected for this contract. The garments are all fully branded to company guidelines, and are sent out to individual branches. We are using our online service for this customer, giving them a secure log-in to access their garments with notifications of all orders being sent back to the branches and accounts department. Delivery is within 24-28 hours of order via an overnight courier with a full tracking service.

# Areas of expertise

JUAL are a leading supplier of specialist hard-wearing workwear and personal protective equipment (PPE). We also supply corporate and businesswear, team and club kit, school and college uniforms and personalised gifts.

All of the above is available with personalised embroidery, print and tagging to deliver an image to be proud of.



WORKWEAR & PPE



CORPORATE & BUSINESSWEAR



SCHOOLS, COLLEGES & UNI'S



CLUBS & TEAMS



SPORTS & LEISUREWEAR



PERSONALISED GIFTS

Take pride in your image



## Case study

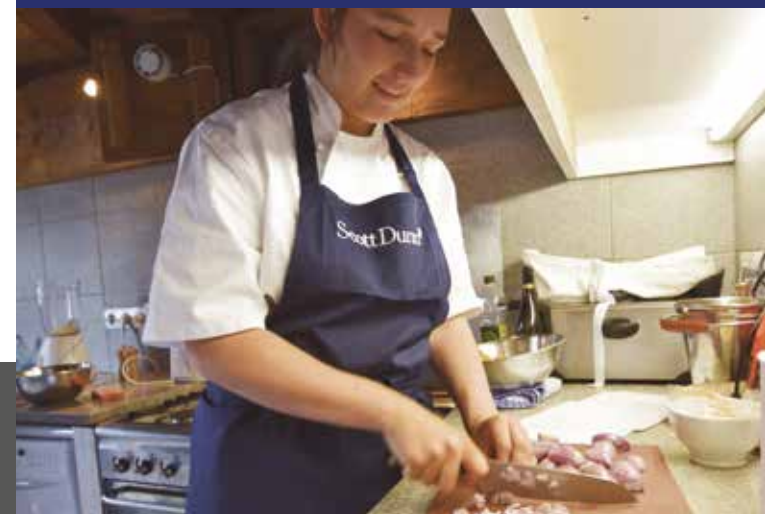
We have worked with Scott Dunn Travel company for over 10 years delivering both Winter and Summer uniform for their chalet staff and Villa staff in all different parts of the world. We meet with their friendly staff in London to discuss the different ranges required for each season.

We organise delivery of samples and sizing sets as required enabling their staff on induction days to have the correct sized garments. Their bulk order is branded in house at JUAL, delivered swiftly with garments packed and clearly marked for ease of distribution for their warehouse staff. Deliveries are also made into Europe for new staff that arrive throughout the season with quick lead-times.

## Our products

T-Shirts	Fleece	Sportswear	Caps
Poloshirts	Jackets & Coats	Womens	Aprons & Service
Sweatshirts	Shirts & Blouses	Kids & Toddlerwear	Bags & Accessories
Hoodies	Knitwear	Workwear	PPE & Safetywear
High Visibility	Teamwear	Trousers & Shorts	Footwear

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# Artwork

We have an in-house design team that can recreate or create artwork for you from scratch if you don't have an existing design. Artwork can be supplied on CD or emailed in one of the following formats:

## Jpeg (.jpg)

High resolution 300dpi +

## Vector (.cdr, .ai, .eps, .pdf)

Preferred file formats.

## Bitmap (.bmp, .tif, .pcx)

Best at 300dpi +

If you have alternative artwork then please contact us.



# Personalisation

Jual use Embroidery and Print to personalise your products to make them completely unique to you. Whether its the logo of your company on a polo shirt, or a photograph of your daughter on a mug, Jual have the solution and can help you achieve branded garments at competitive prices.

## Embroidery

Perfect for smaller logos this finish enables a long lasting smart, professional overall look to your garment. Ideal for Schools, Clubs, Businesses and Personal use. Jual have no minimum quantity, and prices start from as low as £2.50 per garment.

## Printing

Jual offer three varied types of printing methods, screen printing, vinyl printing and sublimation all are ideal for large and small intricate logos, this product is durable and the only suitable method for those waterproof garments needed for work or sport. This therefore makes it the perfect way to promote

your brand in all weathers. We supply quantities small and large and printing costs start from £2.50 per garment. As Jual expands its print department we now offer a gift range, which includes a wide variation of products including, Mugs, Coasters, T-shirts, Phone & Tablet Cases and much more. This allows us to print photos, wording or simply your business logo to match the uniform we can supply you with.

## Tabbing

Are you interested in adding that extra professional touch to your Workwear Jual have the answer. We supply sewn in tabs with your company logo on. Due to manufacturing minimum quantities do apply.

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# Samples

We offer every company the opportunity to view samples at our premises or alternatively have garments sent out to view quality/styles and sizes\*. We also sample all embroidery and printing designs for each company/individual to check prior to machining their garments.

For larger companies and clients (minimum 50 members of staff), we will attend your business with full sizing sets for each garment style to enable accurate sizing by individual members of staff. All information

is collated and utilised to create new orders, working with your key uniform co-ordinators to ensure an effortless delivery of your new garments. \*carriage fees apply.

# Delivery

All our garments are delivered by a tracked courier service and require a signature on receipt. There are occasions, where the demand on certain products outstrips supply and in these cases, delivery may be delayed. If this problem arises, we'll contact you to update you on the progress of your order.

# Brands

We stock work and team clothing from a number of leading brands ensuring a quality garment for every profession and occasion.

Alexandra	Lewis Print
Babybugz	Mantis
BARGEAR	Mascot
Blue Max	Musto
Bolle	Nike Golf
Brook Taverner	Paddimac
Canterbury	Panoply
Capps	Portwest
Caterpillar	ProJob
Continental	Quadra
Coolactive	Regatta
Cottover	Result
Craft	Result Headwear
Craghopper	Russell Collection
Dennys	Russell Workwear
Dewalt	SG
Dickies	Shugon
Earth Positive	Skinnifit
Fanshirt	Snickers
FORMULA RACING	Stedman
Fruit Of The Loom	Stormtech
GAMEGEAR	Tranemo
Gildan	Trutex
GRIZZLY	Tuff Cap
Hanes	Ultimate Clothing Collection
Helly Hansen	Uneek
Humbugz	Venitex
Jerzees Colours	Westford Mill
Jurzees Schoolwear	Yoko
Kustom Kit	



# Stock management

We work with businesses and schools under contract to provide a fully managed stock management system. The garments that have been selected and chosen for each company, school or college are stocked in sizes and numbers that enable swift delivery of orders that are either emailed or ordered online via our website. Full reporting on sales history for ease of updating procurement staff.

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# Personalised gifts

Jual's unique personalised products offer a bespoke touch to any gift. Our products are either printed or embroidered and all are **handmade with love** in our factory in the heart of the Somerset countryside.

Each individual product is designed and branded in our factory by our graduate designer Olivia who has joined her family business **bringing fresh designs to the personalised gift market**; ensuring it is easy and quick to purchase products which are competitively priced! Jual Branded Clothing has 20 years experience in providing branded clothing for many businesses.



BABY  
& CHILD



LINEN



BAGS



PETS



CLOTHING



STICKERS



HOME



WEDDING



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# Ordering information

## On-line Schools Delivery

We are now offering an on-line school uniform ordering service. If you would like your parcel left in a specific place on your property or with a neighbour, please leave clear instructions on your order form.

## We also offer an overnight delivery service

Please note the following charges apply for this service: Bag £4.99 inc VAT (please note bags will only contain limited numbers of garments)

Our standard delivery for small parcels is with Royal Mail.

At peak periods throughout the summer Jual courier services may be used.

## Customers are welcome to collect their orders from our premises

Opening times as follows: Monday to Thursday: 9am - 4.45pm; Friday: 9am - 3.45pm

## Delivery

Goods delivered by courier will require a signature on receipt. If delivery has to be attempted more than once, a second delivery charge may be made. Furthermore, a second delivery charge may be incurred if the recipient requires the delivery to be redirected.

There are occasions, where the demand on certain products outstrips supply and in these cases, delivery may be delayed. If this problem arises, Jual will contact you to update you on the progress of your order.

For embroidered and printed items, please allow up to 14 working days.

## Product Guarantee

In the unlikely event that you experience any problems with any product supplied by Jual, you should contact us within 7 working days. You can return any item of clothing for exchange or refund provided it is unused and returned in its original condition and packaging within 7 working days and you have proof of purchase. This returns policy does not apply to altered, personalised or custom-made garments. We are also unable to refund carriage charges.

## Cancellation of Order

You may return carriage paid any product to us within 7 days of receipt for a refund less original delivery cost providing it is unused and in its original packaging and providing our original invoice has been paid. To return items to us, please contact us for a returns form. Jual cannot accept the return of any product or garment that has been embroidered or printed with a logo or personalised in any other way.

We cannot accept the return of any swimwear or underwear, whether worn or not.

Refunds on an order will be issued as soon as possible. You should allow up to 14 working days before the refund appears on your card statement. Please allow extra time for certain busy periods during the year.

## Debit/Credit Cards - Min order Value

Due to increasing bank charges we now have a minimum invoice value of £10.00 when using Credit/Debit cards. This will be reviewed regularly and changes made where necessary.

## Customers own Garments

We currently are able to provide a branding only service onto customers own garments on the following terms only:

- Garments that are given to JUAL for branding are done so at the customers own risk.
- Every care is always taken, however JUAL will not take responsibility for printing/embroidery onto customers own garments.
- We have a minimum order value of £10.00 +VAT for embroidery and £5.00 +VAT for printing.

Lead times - Priority will always be given to customers who purchase our garments with branding. Lead times for customers own garments will be from 7-14 days from receipt of order. This can increase at busy times.

# Environmental policy

Jual Branded Clothing & Promotions Limited is one of the UK's most creative and innovative designers and suppliers of branded clothing, personal protection equipment and accessories for the leisure and corporate market.

We are committed to maintaining our Environmental Management System, as part of our Integrated Management System, in accordance with the requirements of ISO14001. Consideration of environmental issues will be taken into account when producing our Company's aims and objectives.

We are committed to:

- Complying with applicable environmental legislation and other environmental requirements
- Conducting regular management reviews of our environmental performance, including reviewing our objectives and targets which contribute to achieving continual improvement

- Ensuring openness of our environmental activities with all stakeholders including employees, customers, suppliers and regulators
- Providing environmental training, and encouraging our employees to contribute to our improving our environmental performance
- Minimising waste through reuse and recycling, sending waste to landfill as a last resort, and ensuring safe disposal when no viable alternative is available
- Minimising energy usage by involving all members of staff in energy conservation initiatives
- Preventing pollution through training and awareness

This policy is not in any way restricted and is available to anyone requesting a copy, including members of the public.

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**Jual Branded Clothing & Promotion**

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 /jualbrandedclothing

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