

## **Quality Policy**

Jual Branded Clothing & Promotions Limited is a family owned business based in the King Alfred Business Centre, Somerset. We consider ourselves one of the UK's most creative and innovative suppliers of in-house branding, incorporating embroidery and transfer printing of work wear, corporate wear, PPE, uniform and merchandising to customer design.

We are committed to continual improvement of our Quality Management System, as part of our Integrated Management System, in accordance with the requirements of ISO9001:2015 and our company scope.

Our policy is to continually improve everything we do to ensure our products and service meet or exceed the expectations of our customers.

We are committed to ensuring we create an environment in which every employee is motivated to achieve the highest standard of personal quality, and that all products and services supplied by us are fully capable of meeting our customer's requirements.

We are committed to providing a safe and secure working environment for all our employees, ensuring that safe equipment and working practices are in place for all operations carried out within our premises.

The overall requirements of our Integrated Management System are in accordance with ISO9001: 2015, along with applicable statutory, regulatory, customer and any other identified requirements. The Management Team will review our system during the management review meetings, to ensure its effectiveness may be continually improved.

We will ensure our company objectives and policy are communicated and understood by all company members, and reviewed as part of the Business Planning Process.

The Management Team will review this policy at least annually to ensure that it continues to reflect the aims and objectives of the Company and is available to interested parties.

Alison Brown & Olivia Mein

Managing Director & Financial/Operations Director January 2024